

LAC Marketplace Explorer Trinidad and Tobago | Annual Report 2022

Highlights

- Total marketplace traffic reached 7.9 million visits in 2022, up 33.7 per cent from 2021.
- Traffic in both transactional and non-transactional marketplaces grew.
- Pin.tt dominates the marketplace landscape, concentrating 43.2 per cent share of total marketplace traffic.

1. Marketplace activity

Marketplace traffic totaled 7.9 million visits in 2022, a 33.7 per cent increase from the previous year (Figure 1.A). The rise was observed in both transactional and non-transactional sites, which increased 44.4 per cent and 29.8 per cent y.o.y., respectively (Figure 1.B). Most marketplace activity in Trinidad and Tobago remains concentrated in national marketplaces, which account for around 89 per cent of total traffic.

Trinidad and Tobago's impact on the overall regional traffic is minor, accounting for a contribution of 0.02 per cent (Figure 3). In 2022, the percentage of cross-border visits to sites targeting to the country as a share of total visits was 11.4 per cent (Figure 2).

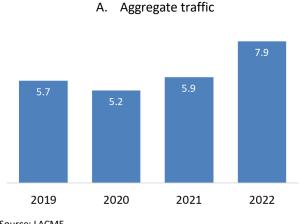
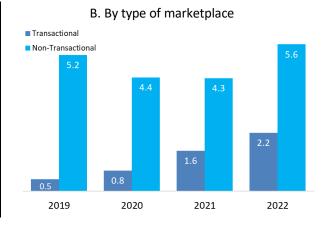
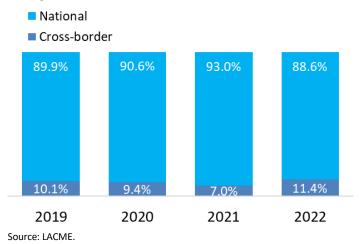


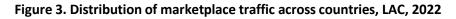
Figure 1. Evolution of marketplace traffic, Trinidad and Tobago, 2019-2022 (million visits)

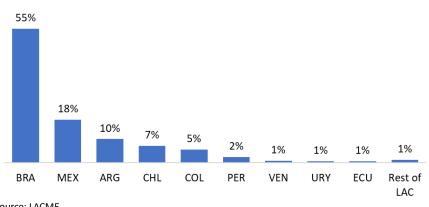


Source: LACME.

Figure 2. Distribution of marketplace traffic across marketplaces by origin of visitor traffic, Trinidad and Tobago, 2019-2022 (million visits)







Source: LACME.

2. Marketplace landscape

In 2022, there were 20 active B2C marketplaces for goods in Trinidad and Tobago. The top 10 most visited marketplaces concentrated 98.5 per cent of total traffic (Table 1). Pin.tt was by far the most popular marketplace, with 43.2 per cent of total traffic, followed by TriniCarsForSale, with 26.1 per cent. Traffic from Trinidad and Tobago to foreign global marketplaces stood at 40.0 million, 3 per cent lower than in 2021. The most visited global site was Amazon, with 72.1 per cent of total traffic in global marketplaces (Figure 5.B).

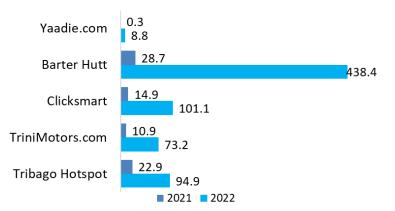
The fastest growing marketplaces in 2022 were Yaadie, a global classifieds site; Barter Hutt and Clicksmart, both online shopping malls; and Tribago Hotspot and TriniMotors, both national classifieds sites (Figure 4).

| Marketplace | Traffic (mill. visits) | Traffic share (%) | Annual growth (%) |
|--------------------------|------------------------|-------------------|-------------------|
| Pin.tt | 3.4 | 43.2 | 23.1 |
| TriniCarsForSale | 2.1 | 26.1 | 33.3 |
| Desertcart | 0.9 | 10.8 | 9.4 |
| Barter Hutt | 0.4 | 5.6 | 1,428.3 |
| TriniTrolley | 0.3 | 4.1 | 34.9 |
| Tooltoolbay | 0.2 | 2.6 | 72.1 |
| On Mark TT | 0.1 | 1.9 | 245.7 |
| Planting Seeds Caribbean | 0.1 | 1.8 | -32.5 |
| Clicksmart | 0.1 | 1.3 | 580.3 |
| Tribago Hotspot | 0.1 | 1.2 | 314.6 |
| Тор-10 | 7.8 | 98.5 | 34.7 |

Table 1. Leading marketplaces in Trinidad and Tobago, 2022

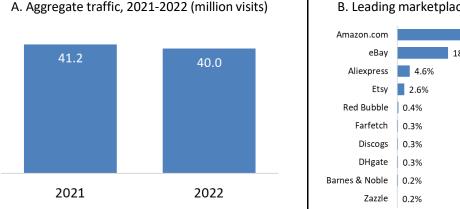
Source: LACME.

Figure 4. Traffic of fastest growing marketplaces in Trinidad and Tobago, 2021-2022 (thousand visits)



Note: Marketplaces are ordered in decreasing order of percentage annual growth rates. Source: LACME.

Figure 5. Traffic from Trinidad and Tobago in foreign global marketplaces that ship to Trinidad and Tobago, 2021-2022



Note: Marketplaces include all their country domains (e.g., Amazon includes amazon.es and amazon.fr). Source: LACME.

B. Leading marketplaces (% of total traffic, 2022)

 Amazon.com
 72.1%

 eBay
 18.5%

 Aliexpress
 4.6%

 Etsy
 2.6%

 Red Bubble
 0.4%

 Farfetch
 0.3%

 Discogs
 0.3%

 DHgate
 0.2%

 Zazzle
 0.2%

| Indicator | 2019 | 2020 | 2021 | 2022 |
|--|------|------|------|------|
| Active mobile-broadband subscriptions (per 100 inh.) | | 40.1 | 40.3 | - |
| Population using the Internet (%) | | 78.7 | 79.0 | - |
| Cross-border e-commerce (% of online sales) | | - | - | - |
| Credit card ownership (% of adults) | | - | - | - |
| Digital Trade Restrictiveness Index | | - | - | - |
| Integrated Index of Postal Development | - | - | - | - |
| | | | | |

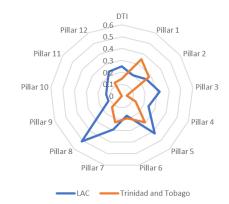
Table 2. Selected e-commerce environment indicators, Trinidad and Tobago, 2019-2022

Source: OECD, ECLAC, World Bank, Ebanx, UPU, DTI Project.

3. Regional digital trade integration index

From the analysis of relevant policies for the integration of digital trade, the Regional Digital Trade Integration Index (RDTII) shows Trinidad and Tobago's performance, compared to other LAC countries. The analysis integrates the scores of 12 pillars using a simple average method, where each pillar of the DTII is the weighted average of the indicator-level scores. Indicator scores range from "0" to "1" (where 0 indicates a better integration index) and are based on a review of existing policies and regulations, including those for ICT goods, intermediate goods, and inputs; digital delivery services; foreign investment in sectors relevant to digital trade; and use of personal data. The framework covers two components of digital trade policies, namely restrictions and enabling policies.

Figure 6. RDTI – pillar scores, Trinidad and Tobago and LAC



| | LAC | Trinidad and Tobago |
|--|------|------------------------|
| DTI index | 0.25 | 0.15 |
| Pillar 1: Tariffs and trade defense | 0.20 | 0.35 |
| Pillar 2: Public procurement | 0.25 | 0.28 |
| Pillar 3: Foreign Direct Investment | 0.32 | 0.04 |
| Pillar 4: Intellectual Property Rights (IPRs) | 0.24 | 0.13 |
| Pillar 5: Telecom infrastructure & competition | 0.42 | 0.29 |
| Pillar 6: Cross-border data policies | 0.17 | 0.19 |
| Pillar 7: Domestic Data policies | 0.29 | 0.23 |
| Pillar 8: Intermediary liability | 0.51 | 0.13 |
| Pillar 9: Content access | 0.12 | 0.00 |
| Pillar 10: Quantitative trade restrictions | 0.13 | 0.00 |
| Pillar 11: Technical standards | 0.15 | 0.00 |
| Pillar 12: Online sales and transactions | 0.23 | 0.13 |

Table 3. RDTI – pillars scores

Source: Digital Trade Integration Project.

Trinidad and Tobago's main strengths include Among the key recommendations,

Additional resources

Trinidad and Tobago

- eTrade for all Country Profile <u>https://etradeforall.org/wp-content/uploads/countryprofiles/2021/TRINIDAD%20AND%20TOBAG0.pdf</u>
- U.S. International Trade Administration Country Commercial Guide <u>https://www.trade.gov/country-commercial-guides/trinidad-and-tobago-market-overview?section-</u> nav=8853
- Digital Trade Integration Project Country Profile <u>https://dti.eui.eu/database/?country=TT&country2=&chapter=&enablingOrRestrictions=ER&v=2</u>

Latin America and the Caribbean

- Digital Agenda for Latin America and the Caribbean (eLAC 2024) https://www.cepal.org/en/projects/digital-agenda-latin-america-and-caribbean-elac2024
- eTrade for all news and resources <u>https://etradeforall.org/es/noticias/</u>
- International Trade Centre Country Profiles <u>https://marketanalysis.intracen.org/en/country-profile</u>

About the LAC Marketplace Explorer

The Latin America and the Caribbean Marketplace Explorer maps and monitors activity on retail e-commerce marketplaces across the region. It covers visitor traffic and other main characteristics of almost 900 marketplaces and more than 2,900 marketplace websites. It was developed by the ecomConnect team at the International Trade Centre (ITC), the United Nations Economic Commission for Latin America and the Caribbean (UN-ECLAC), and the Centre for Market Insights of the Amsterdam University of Applied Sciences, with the support of the Forum for East Cooperation (FEALAC). Learn explore the data Asia-Latin America more and at https://www.cepal.org/en/notes/latin-america-and-caribbean-marketplace-explorer-lacme.