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## **STATISTICAL LITERACY**

### How well do ordinary citizens comprehend statistics?

- Knowledge of numbers/statistics
- An understanding of the implication(s) of the statistics produced
- A comprehension of statistics and their meanings in a way to correctly convey the underlying information to others

### Public sector workers are no ordinary citizens

- They inform policies and programmes
- They sometimes collect and have custody of administrative data
- They provide service to fellow citizens which may be based on opinions rather than facts

## **STATISTICAL LITERACY IN THE PUBLIC SECTOR**

### • Administrative Data

- Many MDAs handle administrative data but do not have statisticians on staff
- The manners in which data are collected, archived and retrieved have implication for its use and value, e.g., continuous vs. discrete; proportion vs. percentage:
  - Should information on age be recorded as actual age or as age categories?
  - Does 0.1 5 represent 15% or 0.15 % tax rate?
- The value of administrative data to inform policy is undermined if those in custody of the data have limited knowledge of statistics

## **STATISTICAL LITERACY IN THE PUBLIC SECTOR**

### Engaging the public

- Facts about government programmes and policies could help promote it, e.g. the SDGs
- Transforming information into relevant statistics requires a minimum level of statistical expertise

#### Service to fellow citizens

- Unintentional but erroneous action/advice/opinion based on faulty statistics could be costly
- Reliance on "the expert" does not encourage the development of minimal statistical skills

# A PROPOSAL FOR ADVANCING STATISTICAL LITERACY IN THE PUBLIC SECTOR

### Short/Medium-term

- Implement short courses in Basic Statistics for public sector staff without prior training in statistics but who have responsibility for handling administrative data
- Encourage greater interaction of MDAs with the NSO (through policy or public sector enlightenment) especially ahead of a survey being conducted and throughout the processes of data collection and analysis
- Invest in infographics to make statistics more appealing in the public sector

# A PROPOSAL FOR ADVANCING STATISTICAL LITERACY IN THE PUBLIC SECTOR

#### Long-term

- Have at least a statistician or staff adequately trained in statistics assigned to any MDA that handles administrative data
- Make dissemination of public data/statistics the default except where confidentiality concerns preclude same
  - Feedback from data users could help convey the value attached to the data