



## BIG DATA INNOVATION FOR SUSTAINABLE DEVELOPMENT AND HUMANITARIAN ACTION

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### **Global Pulse**

An innovation initiative of the UN Secretary-General

Vision:

Big data harnessed responsibly as a

public good

Mission:

Accelerate discovery and adoption of big data innovation for sustainable development and Pulse Lab New York humanitarian action

Pulse Lab Kampala
Est. 2013

Pulse Lab Jakarta
Est. 2012







Est. 2010

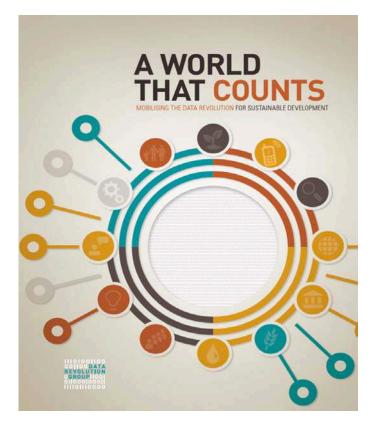
### What is Global Pulse?

- 1. Data Innovation Lab: We help public sector institutions discover, develop, and test high-potential applications of real-time digital information to improve decision-making.
- 2. Data Policy Think Tank: We catalyze development and adoption of standards and policy frameworks for risk management and responsible use of big data for for the public good.
- 3. Public Engagement Platform: We advocate for private sector data philanthropy and promote public awareness of the vital role of big data in the achievement of the SDGs.



### "WE NEED A DATA REVOLUTION FOR SUSTAINABLE DEVELOPMENT"



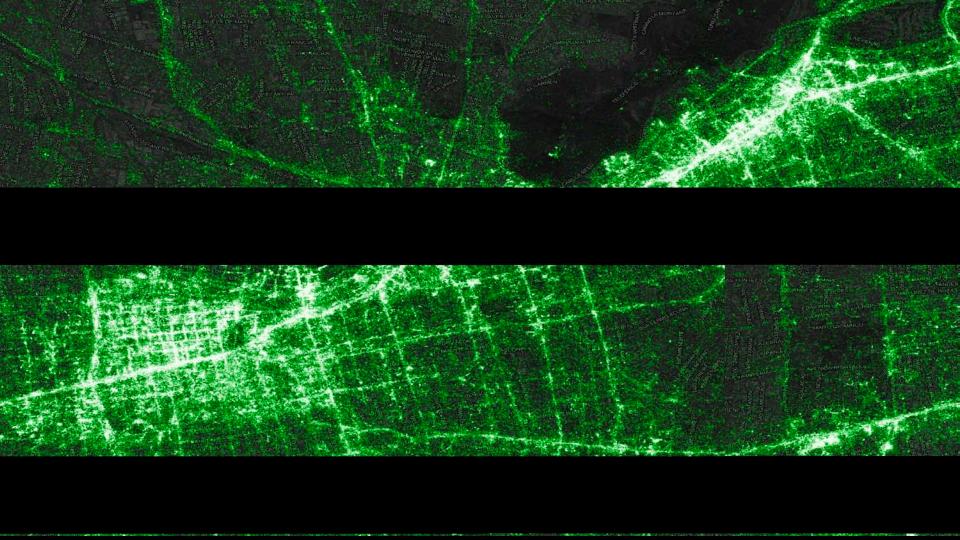


### What is a data revolution?



### What is a data revolution?





## hypothesis:

digital services are sensor networks for human wellbeing



### Why they call this a data <u>revolution</u>





survey data



big data

Real-time, continuous observation of human behavior on a massive scale



























**Production** 

Collection

Control

Use















































Production

Collection

Control

Use

## New, Digital Data Sources which Reveal Behavior Change

### What people say

Online news

Social media

Retail advertising

Radio & Television

### What people do

Online search

Web traffic

Mobile communications

Financial transactions

Postal traffic

Utility consumption

**Emissions** 

## BIG DATA FOR SDGs: OPPORTUNITIES

- Enhanced Early Warning: Earlier detection of anomalies and events allows rapid response to crises.
- 1. **Improved Planning:** Real-time proxies of statistical indicators support better planning at reduced cost.
- 1. Managing Operations: Real-time trend analysis of population activities and dynamics can inform the implementation of programmes and policies.
- 1. Monitoring and Evaluation: Real-time feedback from citizens, and measurement of behavior change, allows for adaptive course corrections in programmes and policies.

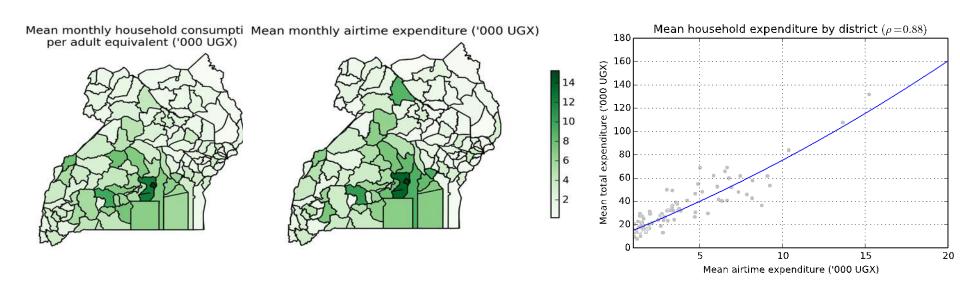
# DATA INNOVATION FOR THE SDGs



### POVERTY MAPPING WITH DATA DERIVED FROMMOBILE PHONE ACTIVITY







Household consumption based on surveys

Airtime expenditures



### AUTOMATED ROOF COUNTING: PROXY FOR POVERTY MAPPING

Photo



Satellite image















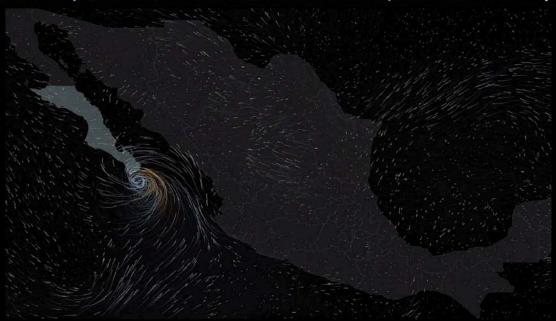


## Measuring disaster resilience through financial transactions: Global Pulse and BBVA Data and Analytics



#### HURRICANE **ODILE**

The first major, and most destructive, hurricane to hit Baja California Sur in 25 years.



#### Wind speed

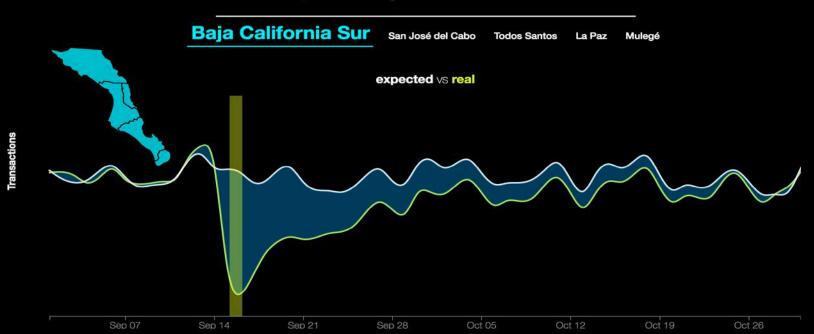
Odile made landfall in September 2014 near Cabo San Lucas as a large category 3 hurricane, with a windspeed of approximately 110kt (> 200km/h).



### **Expected vs. Actual number of transactions**



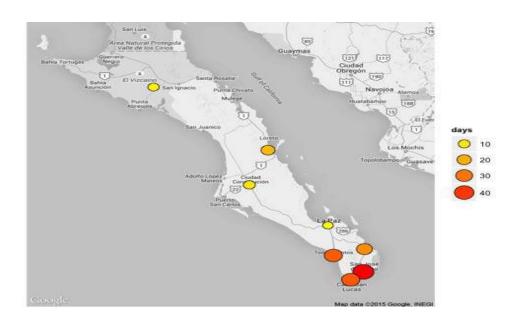


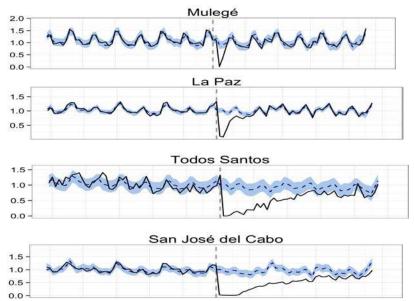




### Transaction volume by district





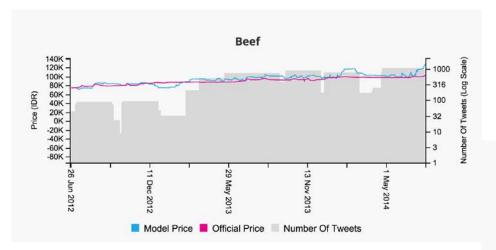


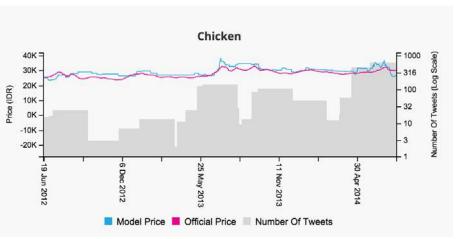


### REAL-TIME TWITTER FOOD INDEX







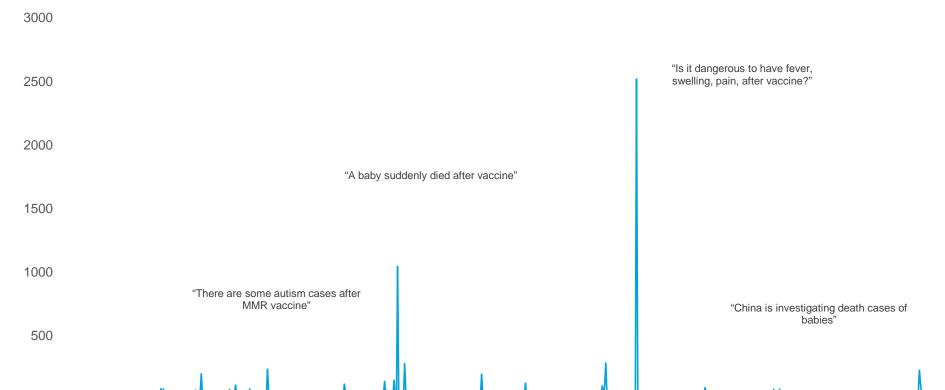




### TRACKING PERCEPTION OF VACCINATION

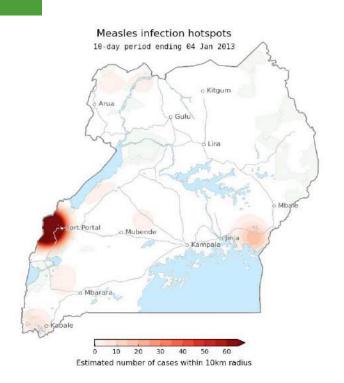


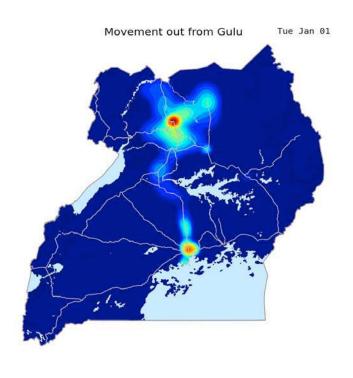






## Combining case data and population mobility to predict the spread of infectious disease







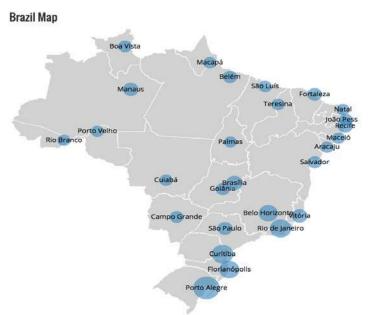
Project: HIVRisk Awareness at the World Cup

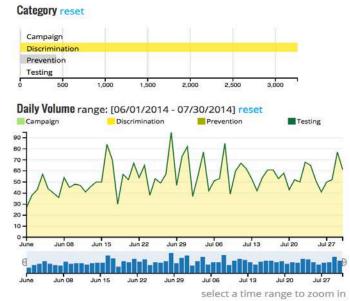
Partner: **WUNAIDS** 



#### Tweets About Discrimination and HIV/AIDS

The interactive dashboard makes it possible to explore the volumes of tweets about HIV risk behavior generated each day during the 2014 World Cup. With simple mouse hover and clicks on charts, the data can be simultaneously viewed by multiple dimensions; time, host city, and the four selected categories, 'Discrimination', 'Prevention', 'Testing', and 'Campaign'.



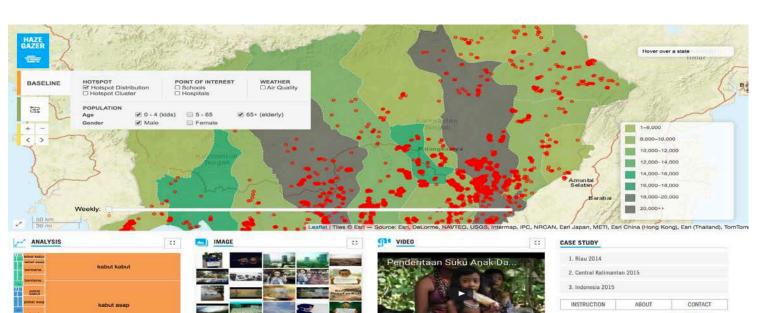


http://www.unglobalpulse.org/social-media-HIV



### Haze Gazer: Real-Time Hotspot Detection and Impact Assessment





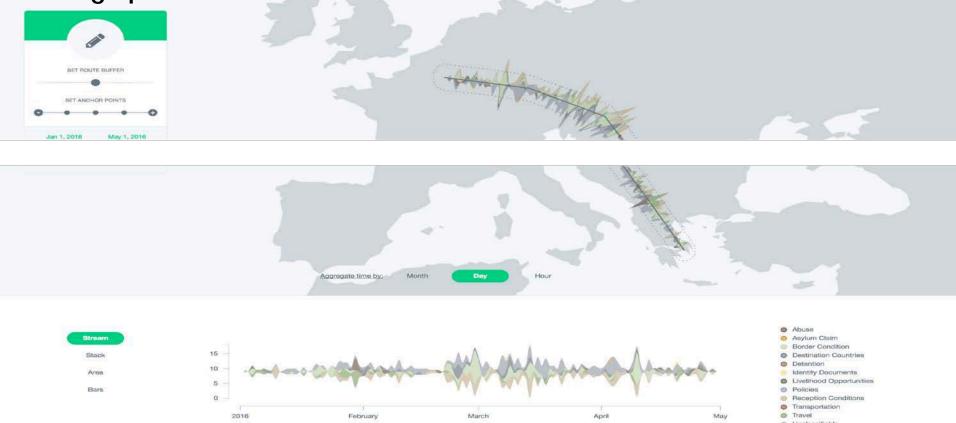




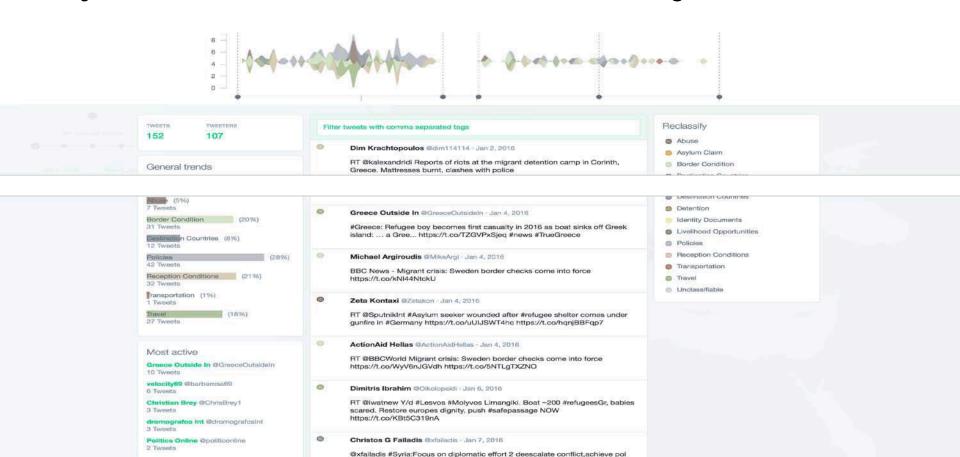
http://hazegazer.org

# Humanitarian Action

UNHCR & Global Pulse developed taxonomies for monitoring interactions in English, Greek, Arabic, and Farsi, as refugees travel along specific routes



## Sample of the Tweets found along a route. This proof-of-concept analytic tool will be extended to real-time monitoring in 2017.



## **Example rescue:** April 18, 2015



Barbie Latza Nadeau @ @BLNadeau - 24 Apr 2015 King Jacob ship that collided with migrant ship that sank last weekend with

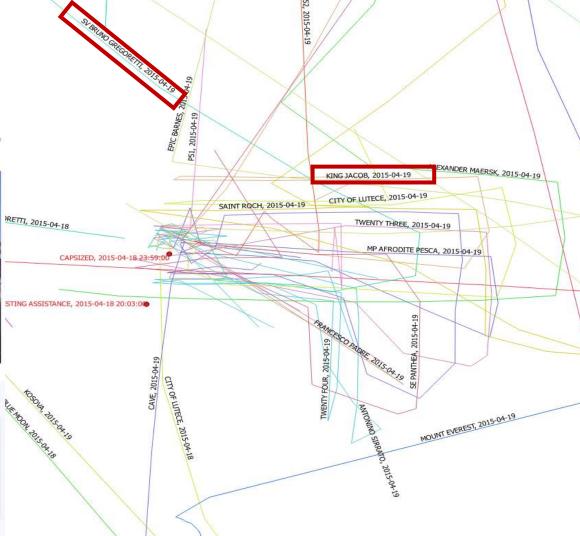






PHOTO: The 28 survivors from capsized migrant boat in Mediterranean on board the #Gregoretti on way to #Malta

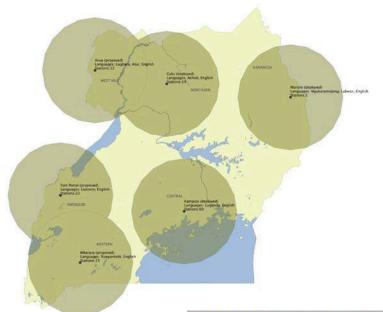




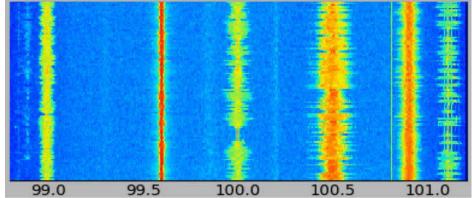


## Bridging the Digital Divide







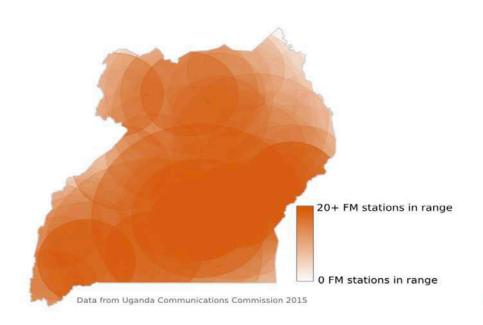


Approximately 7.5 million words are spoken publicly on Ugandan radio stations every day.



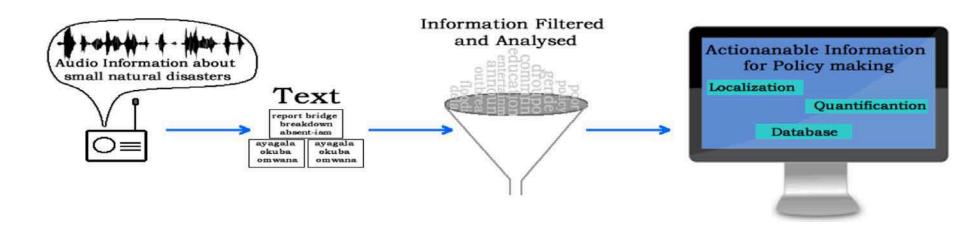
9x the number of words in the complete works of Shakespeare.

Tool provides the ability to listen to just the topics of interest...





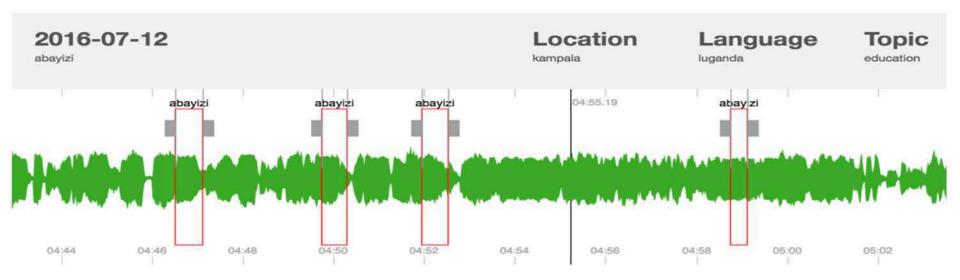
## Generating real-time actionable insights from rural areas



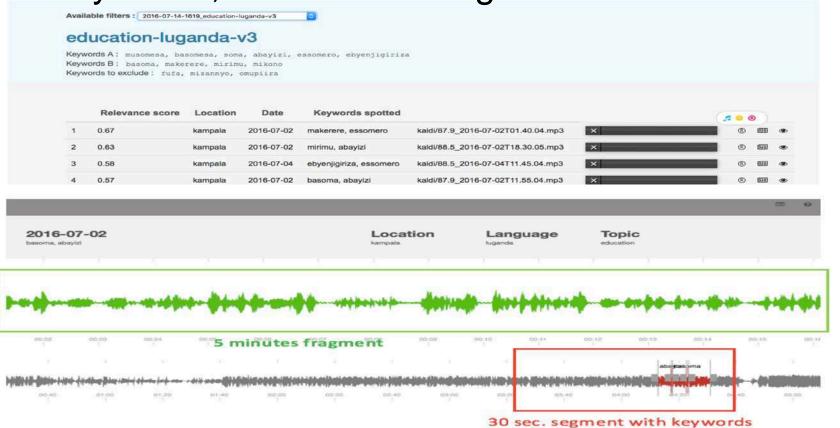
## Speech Analytics Supported Languages:

- 1. Ugandan English
- 2. Luganda (Bantu)
- 3. Acholi (Nilotic, also spoken in South Sudan)

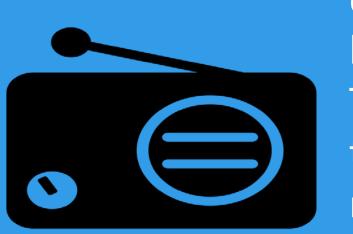
Radio analysis, showing detection of education-related keywords in a Luganda radio broadcast (*abayizi* means "students")



Dashboard allows quick review of relevant segments with keywords, or 5-minute fragments for context

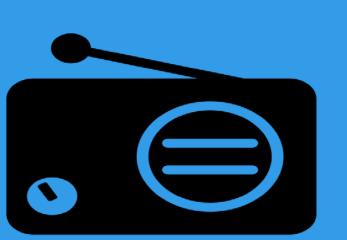






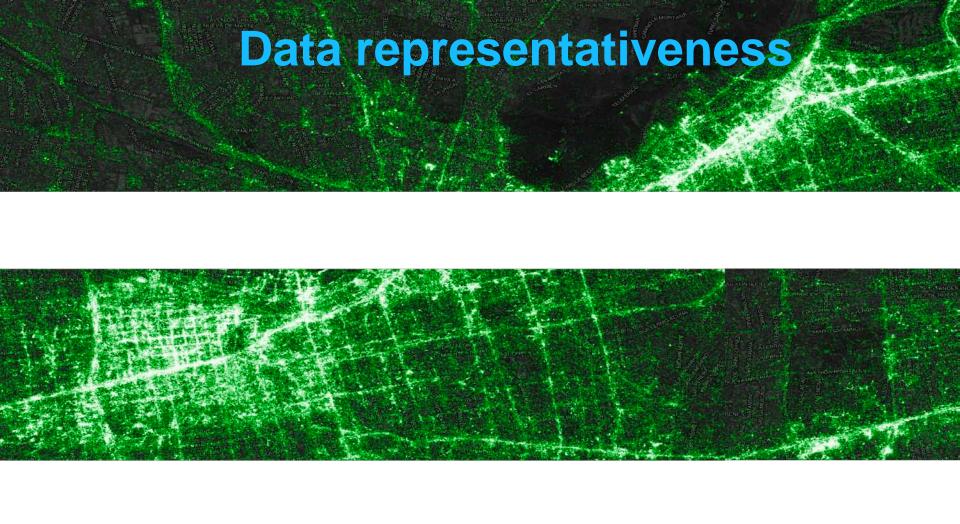
"When you go to the hospital they tell us 'go to the clinic of so and so'.... Most of the doctors now own clinics, and if possible the government should prohibit doctors working in government hospitals from having clinics. There is a lot of medicine theft by the doctors and they take the medicine to their private clinical





"Many people think those women who are in political leadership, they are either bad wives, they are prostitutes, they have been called names. Nobody believes you can actually get into an election and win."

# Challenges





# Data Philanthropy

# Access Partnerships











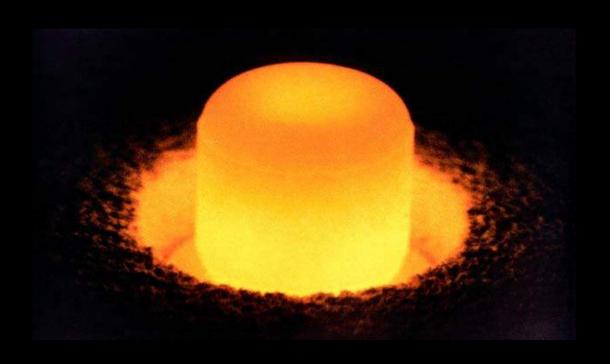


# Analytics Partnerships

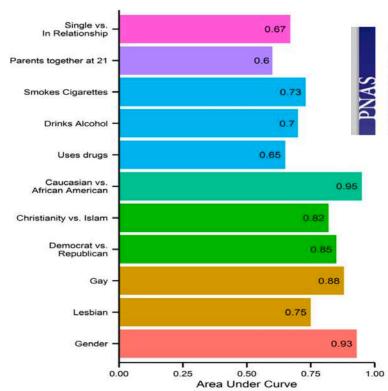




## Responsibility to protect



## Misuse of data may cause harm...



#### Private traits and attributes are predictable from digital records of human behavior

Michal Kosinski\*, David Stillwell\*, and Thore Graepelb

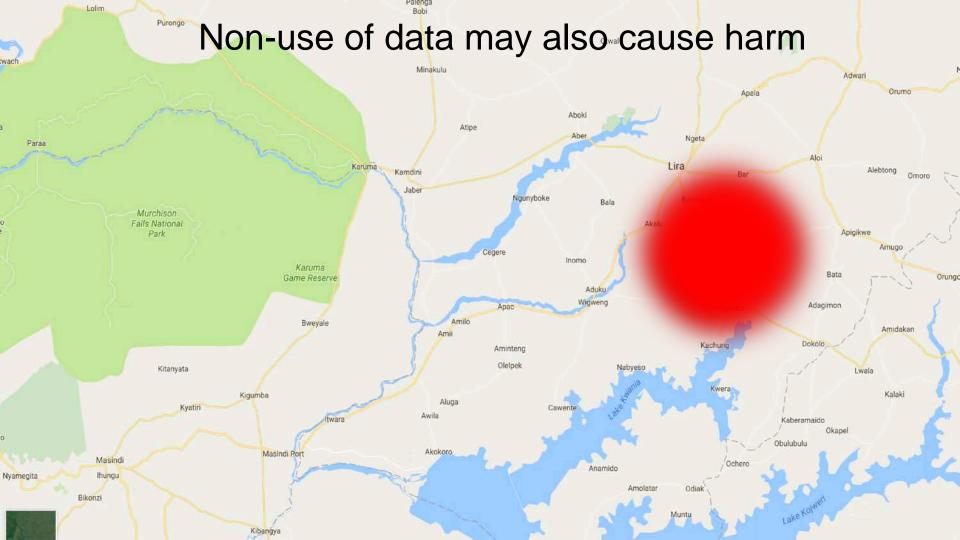
\*Free School Lane, The Psychometrics Centre, University of Cambridge, Cambridge CB2 3RQ United Kingdom; and \*Microsoft Research, Cambridge CB1 2F8,

Edited by Kenneth Wachter, University of California, Berkeley, CA, and approved February 12, 2013 (received for review October 29, 2012)

We show that easily accessible digital records of behavior, Facebook Likes, can be used to automatically and accurately predict a range of highly sensitive personal attributes including: sexual orientation, ethnicity, religious and political views, personality traits,

browsing logs (11-15). Similarly, it has been shown that personality can be predicted based on the contents of personal Web sites (16), music collections (17), properties of Facebook or Twitter profiles such as the number of friends or the density of friendship networks

Fig. 2. Prediction accuracy of classification for dichotomous/dichotomized attributes expressed by the AUC.



## Principles for Responsible Use of Data



#### Purpose of use

We access, analyse or otherwise use data for the purposes consistent with the United Nations mandate and in furtherance of the Sustainable Development Goals

#### Right to use

We access, analyze or otherwise use data that has been obtained by lawful and fair means, including, where appropriate, with the knowledge or consent of the individual whose data is used

#### Purpose compatibility

We ensure to the extent possible, that all of the data we use for project purposes is adequate, relevant, and not excessive in relation to the legitimate and fair purposes for which the data was obtained

#### Individual privacy

We do not access, analyse or otherwise use the content of private communications without the knowledge or proper consent of the individual

We do not knowingly or purposefully access, analyse, or otherwise use personal data, which was shared by an individual with a reasonable expectation of privacy without the knowledge or consent of the individual

We do not attempt to knowingly and purposefully re-identify de-identified data, and we make all reasonable efforts to prevent any unlawful and unjustified re-identification

#### **Data security**

We ensure reasonable and appropriate technical and organisational safeguards are in place to prevent unauthorised disclosure or breach of data

#### Risk and harm assessment and risk mitigation

We perform a risk assessment and implement appropriate mitigation processes before any new or substantially changed project is undertaken

We take into consideration the impact that data use can have not only on individuals but also on groups of individuals

We ensure that the risks and harms are not excessive in relation to the positive impact of the project

#### Data sensitivity

We employ stricter standards of care while conducting research among vulnerable populations and persons at risk, children and young people, and any other sensitive data

#### **Data minimisation**

We ensure the data use is limited to the minimum necessary

#### **Data retention**

We ensure that the data used for a project is being stored only for the necessary duration and that any retention of it is justified

#### Data quality and accountability

We design, carry out, report and document our activities with adequate accuracy and openness

#### Our collaborators

We require that our collaborators are acting in compliance with relevant law, data privacy and data protection standards and the United Nations' global mandate.

## **Sustainable Innovation:**

## **Building Institutional Capacity for Data Innovation**







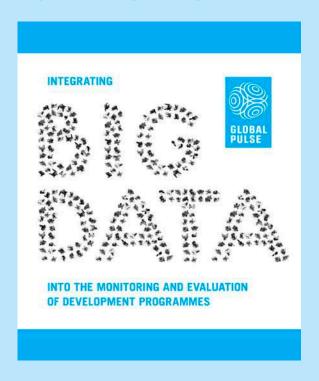


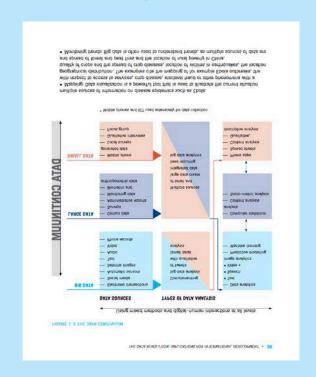


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### **Sustainable Innovation:**

## Integrating Big Data into Monitoring and Evaluation







### Santiago, Chile Sunday 8:00 PM

Mostly Cloudy

