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Digital access of indigenous women in Chile



Universidad Central

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XI CONFERENCIA REDLAS "Servicios creativos y modernos para el comercio y desarrollo sostenible"

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Digital access and the gender gap in Latin America

- Latin America is a region characterized by very high levels of inequality this can be reflected in economic inequality, digital inequality, social and nutritional inequality, great inequalities within the health sector.
- The existence of a gap in access to technology, the internet and digital services of governments is determined by a series of barriers.





Digital access of indigenous women in Chile

- For indigenous women there are determinants and obstacles in the digital gap
- Indigenous self-identification,
- Age,
- Gender,
- Multidimensional poverty,
- Digital gender violence,
- Lack of connectivity,
- Differences in appropriation of technological devices,
- Absence in the design and production of technologies,
- Educational and economic gaps.

Digital access of indigenous women in Chile

- The digital divide reinforces pre-existing forms of exclusion
- About how men, women and people in general have a differentiated experience and access, but also about how this affects how much they use the Internet and how content and technology are produced.
- This reinforces the existing gaps, producing a multiplier effect
- The digital divide can be explained by the different interests, needs, experiences, attitudes, and values of each age group.
- The perception regarding the usefulness of a technology for a certain activity will condition the degree of interaction of a person with said technology and even their reluctance to use it.
- This gap is built from the gender perspective, so it should be understood more than considering it as a measure that identifies disparities in technological access.

Challenges and opportunities for indigenous women in Chile

- In Chile, 1,107,681 women identify themselves as indigenous
- Half of the population lives in rural areas.
- When rural indigenous women can access work, the probability that it will be informal.
- Their main income comes from activities related to agriculture and trade.
- Their contributions are rarely valued and made visible
- They have a great deal of knowledge about their local contexts
- They are active defenders of the territory and the environment.
- Only 47% of indigenous women participate in the labor market.



Challenges and opportunities for indigenous women in Chile

Indigenous women must overcome three barriers to fully enjoy the benefits that digital transformation brings.

- Lack of access to electrification
 - Lower income levels
 - Limited digital skills



Challenges and opportunities for indigenous women in Chile

- Some initiatives have been implemented such as
 - Expo Chile Virtual Mujer Exporta
- (ProChile) Expo Feria Mujeres Emprendedoras Indígenas 2021 (CONADI SernaMEG)
- Virtual fair and program Training for Competitiveness (Corfo Indigenous Committee, UN Women, Innovacien)
 - Mentor training in competitive entrepreneurship (Corfo Indigenous Committee, UN Women, Innovacien)
- Program for the internationalization of native peoples with 17 female beneficiaries (ProChile-CONADI)
 - Electronic Commerce Program Wakkal (ProChile)
- Women Exports + UPS Mentoring Program with special quotas for indigenous women.
- Platform Chileatiende, is the multi-service and multi-channel network, store of procedures and services of the State of Chile. This network has an omnichannel approach, since it has: face-to-face channels, telephone service, web portal.

Ministerio de Desarrollo Social y Familia



Guía de Trámites y Servicios del Estado

CONADI

Corporación Nacional de Desarrollo Indígena

Proposals and solutions towards inclusion and bridging the gap



 Digital Basic Basket initiative for households in the region that ensures effective connectivity. (CEPAL)

• The massification of access to new technologies by the population, especially those with higher rates of poverty and social exclusion. (National government of Chile).

• Proposal for a digital transformation strategy for Chile with a long-term horizon to the year 2035. (European Union). Proposals and solutions towards inclusion and bridging the gap

- Attention to indigenous women should be strengthened, through:
 - Development of policies with a gender perspective and a focus on the rights of indigenous peoples and intersectionality,
- Adoption of differentiated and reinforced protection standards
- Generate socioeconomic conditions aimed at the empowerment of indigenous women towards sustainability and autonomy.